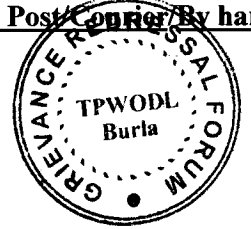


Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 2254 (4)

Date: 31/12/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/854/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Narendra Mahananda Baljori Dist- Jharsuguda		NSC	8455840679
3	Respondent/s	SDO(E)-I, JED, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	12.12.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	12.12.2024			
9	Date of Order	31/12/24			
10	Order in favour of	Complainant	✓	Respondent	Others
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: Division Office JED, Jharsuguda

Appeared

For the Complainant- Narendra Mahananda

For the Respondent - SDO(E)-I, JED, Jharsuguda

GRF Case No- BRL/851/2024

Narendra Mahananda

Baljori

Dist- Jharsuguda.

VRS

SDO(E)-I, JED, Jharsuguda



COMPLAINANT

OPPOSITE PARTY

GIST OF THE CASE

Narendra Mahananda has appeared in the hearing on Dt. 12.12.2024 at the camp held at Division Office, Jharsuguda and submitted a written complaint wherein he has stated about acceptance of application for New Service connection.

SUBMISSION OF OPPOSITE PARTY

The opposite party has not submitted any relevant documents in this case.

OBSERVATION

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant has applied for NSC but the opposite party hold it on the ground of arrear on consumer No 4131-2308-0144 stands in the name of Purandar Bhoi as the land is relating to both. Sri Narendra Mahananda has purchased the land stands in ROR 747/1263 (Khata No) and got mutated whose ROR No 747/5720 for 04 dismi out of 26 dismil of earlier khata as mentioned. On verification it is seen that already Rs.50000.00 has been paid & credited in the mentioned consumer number & also expected Rs.60000 to Rs.70000 may be withdrawn from the billing and the outstanding reduced to Rs.65000 to Rs.70000 which to be confirm after due calculation by opposite party. As per Regulation 17(vii), the premises is liable hence without clearance NSC was not consider by opposite party but the opposite party could not confirm about the plot/premises where the existing p/s is available. As observed out of 26 dismil Sri Mahananda has purchased 04 dismil which approximately 15.40% of the total area. Sri Mahananda has paid Rs.30000.00 out of Rs.50000.00 on 16.12.2024 as per direction of this Forum and hence need not required to pay more & after revision the outstanding to be cleared by the holder of the p/s Sri Purandar Bhoi and required release of New Service Connection.

Hence it is the opinion of the Forum that the opposite party is directed to release of New Service Connection to the above complainant without asking any payment further towards outstanding dues on consumer No 4131-2308-0144 and after revision the outstanding on the above consumer to be cleared by Sri Purandar Bhoi as ordered in Case No BRL/853/2024.

ORDER

After careful consideration of hearing and data submitted by both parties the Forum is pleased to pass the Order as follows.

1. The Opposite Party is directed to release of New Service Connection to the above complainant without asking any payment further towards outstanding dues on consumer No 4131-2308-0144 and after revision the outstanding on the above consumer to be cleared by Sri Purandar Bhoi as ordered in Case No BRL/853/2024.

2. Opposite party is directed to submit the compliance report to this Forum within one month from the date of issue of this order as the case may be.

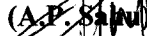
Accordingly, the case is disposed of.



(B. Mahapatra)

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017



(A.P. Sahu)
Member (Finance)
Member

Grievance Redressal Forum
TPWODL, Burla - 768017



President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

1. Narendra Mahananda, Baljori, Dist- Jharsuguda.
2. Sub-Divisional Officer (Elect.)-I, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".